



Crypto exchange

Complaints Policy

This document ("Agreement") sets out the terms of use of the services of a cryptocurrency exchange ("Exchange") between you ("User") and the company providing services ("Company").

Services

The Company provides the User with access to the cryptocurrency trading platform and related services ("Services"). The User understands and agrees that cryptocurrencies may be subject to significant price fluctuations and that participation in trading involves a high risk of losing money.

Registration

To use the Services, the User must complete the registration procedure on the Exchange, providing reliable information. The user undertakes to keep the information provided up to date.

Use of the Services

The User agrees to use the Services only for lawful purposes and to comply with all applicable laws and regulations. The User may not use the Services for illegal activities, including terrorist financing, money laundering, fraud and other crimes.

Safety

The User undertakes to take all necessary measures to ensure the security of his account on the Exchange, including the use of strong passwords and two-factor authentication. The user must not disclose his password and other confidential information to third parties.

Risks

The User understands and agrees that trading in cryptocurrencies involves a high risk of losing money. The Company is not responsible for any losses that the User may incur as a result of using the Services.

Commissions

The Company charges fees for using the Services. Commissions may vary depending on the trading volume. The User undertakes to pay commissions in accordance with the conditions established by the Company.

Disclaimer

The Company is not responsible for any losses that may arise from the User