

BIAT

Crypto Exchange

Crypto exchange

Privacy Notice

Information we receive from you

Account Information

To register a user account, we ask you to provide your email address and create a password. At your request, Biat can also generate your private keys for algorithmic trading through the API.

We use/store your email address:

- (a) to verify your identity when you log into your account;
- (b) to contact you about your account or operation of the Biat crypto exchange (support emails), send emails with our newsletters, announcements and other offers (marketing emails); And
- (c) to comply with our legal obligations. For more information see our [KYC/AML/CTF](#).

We store passwords protected from unauthorized access using the password hashing feature. We recommend that you create a strong password and not share it with others to keep your account and funds secure.

Wallet information

To deposit or withdraw funds from the Biat crypto exchange, you will need to enter the relevant wallet information.

We store your wallet information in encrypted form and do not use this information for any purpose other than to provide you with exchange services and to comply with our legal obligations.

Biat Crypto Exchange Usage Data

We collect information about your experience - transaction history, orders,

transactions, device and browser information, login details, IP address, geolocation data, date, time and duration of using Biat, links you visited.

We use this information:

(a) to give you control over an active account session (provide information about the devices on which you are logged in, order history, etc.); And

(b) to conduct our market research.

In addition, Biat usage data is collected in an anonymous and aggregated form to improve the usability of Biat and for marketing purposes. Read more about this in the Analytics section of this notice.

Please note that certain information, such as transaction history, will be kept in accordance with legal obligations.

Your communication with us

If you need technical support, have a privacy request or any other question, you can contact us and leave your message. In this case, we will inevitably receive some portion of information from you. We will use this information to provide you with the assistance you may need, to correct our services, and to analyze the effectiveness of Biat.

Social media

We have official Biat social media pages such as Facebook etc. When you interact with our social media pages, such as following pages, leaving comments or preferences (such as "like" our posts), we may analyze this data to measure our performance and analyze our social media marketing.

Cookies

A cookie is a small text file that is downloaded to your "terminal equipment" (such as a computer or smartphone) when you access Biat. This allows Biat to recognize your device and store some information about your preferences or past activities.

KYC/AML

In order to comply with the legislation on the prevention of money laundering and terrorist financing, we are obliged to collect, store and analyze documents that identify you, contact details, transaction history, verification data, including from third-party sources. (for example, consumer information agencies, public databases, commercial registries and sanction lists) and other types of information required by law.

We will keep the information collected confidential and will not use the data from your KYC/AML profile for any other purpose.

We process your email address, wallet information, usage data and certain types of cookies in order to provide you with services. Without this information, we will not be able to provide you with Biat trading and other features.

Legitimate interests

For marketing purposes, we process your activity statistics on our websites, your Biat usage data. This data helps us understand our target groups and conduct market research.

We may also send you emails from time to time with Biat updates or new products/services and other marketing emails for informational purposes.

You can also unsubscribe by email by clicking the appropriate button in our emails.

Compliance

As discussed above, we are required to retain certain types of information to comply with laws (such as AML/KYC obligations). We will ensure that this information is handled strictly in accordance with applicable laws, and we will not use this information for other purposes (except as provided in this notice).

Allowed age

We do not collect or process personal data from children (under 18). Only individuals over the age of 18 may use our resources and provide information to us.

If we become aware that someone under the age of 18 has provided or attempted to provide us with their personal information and has registered an account, we will make every effort to permanently remove that information from our files and terminate that account.

Third party access to your information

KYC, technical support and email notifications

We use third party services (outsourcing) for:

- provide you with technical support while using Biat;
- manage our relationship with users (using customer relationship management software);
- analyze user traffic and product using analytics tools;
- create personalized ads for retargeting purposes;
- carry out the KYC procedure

Such third parties may only use information about you to provide services on our

behalf. They are not allowed to use it for their own purposes and we take all reasonable and necessary steps to ensure that they comply with data protection requirements.

Analytics

We use analytics providers to analyze our performance and conduct market research. When using analytics services, we may share anonymous and aggregated Biat usage data, including, but not limited to, traffic data, location data, visit duration, and other communication data. This information does not identify any particular individual and is therefore considered non-personally identifiable information.

Non-personally identifiable information is collected and processed, among other things, by Google Analytics in an anonymous and aggregated manner to improve Biat's usability and for marketing purposes.

Google Analytics is a web analytics service that tracks and reports traffic on Biat. Google Analytics uses the collected data to track and monitor the use of our Biat. This data may also be shared with other Google services.

For more information about Google's privacy practices, you can read its Privacy Policy at [pages www.google.com/analytics/policies/](https://www.google.com/analytics/policies/).

Other disclosures

In addition to disclosing information for the purposes set out above, we may disclose information about you:

- if we are required to do so by law, in connection with any legal proceeding, or to establish, exercise or defend our legal rights. For example, we may be required to maintain and maintain a history of transactions made through Biat in order to comply with our legal obligations under financial laws. If we are asked by a financial regulatory authority, we will also be required to share data with them if we sell, license or otherwise transfer our Company, corporate rights, the Biat crypto

exchange or its parts or functions to third parties.

Except as provided in this privacy notice, we will not sell, share or rent your information to third parties.

Saving your information

We will keep your information for as long as you use the Biat services and keep your account on the Biat services. We will not store your information if you delete your account or if you do not use it for more than 2 years.

Please note that in order to comply with our legal obligations, we will need to retain KYC/AML information for 5 years after we terminate our relationship with you (for example, after account closure or inactivity for more than 2 years).

Your rights

To control our data protection activities, you can exercise certain rights in relation to the information we process. In particular, you have the right:

- **Object to the processing of your information.** If we are processing your information for our legitimate interests, such as for direct marketing emails or for our market research purposes, you can object to this. We will review your request and, unless there are legitimate grounds for refusal (for example, public interest), we will stop processing for such purposes;

- **Access to your information.** You have the right:

(a) find out if we are processing your information;

(b) obtain information about certain aspects of the processing; And

(c) obtain a copy of the processed information.

- **Check your information and request a correction.** If you find that we are processing inaccurate (for example, errors in nationality, date of birth) or out-of-date (for example, information about debts, economic activity) information, you can check

the accuracy of your information and/or request it. be updated or corrected;

- **Restrict the processing of your information.** When you dispute the accuracy of your information, believe that we are processing it unlawfully, or wish to object to processing, you have the right to temporarily suspend the processing of your information to check whether the processing has been consistent.

In this case, we will not process the information for any purpose other than its storage or for legal compliance purposes until the circumstances of the limitation cease to exist;

- **Ask us to remove/destroy/otherwise remove information** about you. Unless we are required to retain data for legal purposes, we will delete your information upon your request.

Please note that deleting your information may affect your experience of using the Biat Services or result in the closure of the relationship between you and us if the information was strictly necessary to provide the Biat Services;

- **Ask us to share your information with another organization.**

You can fill out an application to exercise your right by contacting us

If you believe that our use of personal information violates your rights, you can file a complaint with your national data protection authority.

Information security

Your personal information is stored and processed on our own servers in the territory Kyrgyz Republic and servers of a cloud provider in the European Union. The

servers provide technical means for secure data storage and protection from unauthorized access. Please note that data transmitted to third party service providers may be stored on the servers of such providers.

To continue processing, we may transfer information outside the UK or the European Economic Area, for example, for maintenance purposes. In this case, we will ensure that the necessary security measures are in place for the processing of information.

We take necessary and sufficient measures, including hashing and encryption of certain information, to protect your information from unauthorized or accidental access, destruction, modification, blocking, copying, distribution, as well as from other illegal actions of third parties.

Immediate access to a certain amount of data is restricted to our authorized employees involved in the maintenance of Biat. Such employees maintain strict confidentiality and prevent unauthorized access of third parties to personal information.

Notification Changes

We may update this privacy notice from time to time by posting a new version on our platform. We encourage you to check this page from time to time to ensure you are happy with any changes. However, we will endeavor to keep you informed of any material changes.

Third Party Services

Biat may contain links to third party services. While we choose our partners carefully and diligently, we cannot be held responsible for the content, terms and privacy practices of third party services.

We encourage you to be aware when you leave our services and to read the privacy

statements of services that collect personal information.

Third party websites may contain their own cookies. We are not responsible for their use of cookies.